

INVITED PRESENTATIONS

Suzanne Hetts
(formerly Arguello)

INVITED PRESENTATIONS

1995

Western States Veterinary Conference, Las Vegas, NV

“Assisting in Behavioral Problems”
“Changing Behavior”
“Canine Rivalry Problems”
“Dog Aggression Problems”
“Preventing Behavioral Problems in Cats”
Feline Housesoiling Panel
Behavior Management Products

American Veterinary Society of Animal Behavior Meeting in conjunction with the American Animal Hospital Association, Denver CO

“Results from a Behavior Help-Line”
“The Role of Veterinary Practitioners in Behavior Counseling”

Humane Society of the United States, Pet Expo, Orlando FL

“Animal Behavior for Shelter Staff”

American Humane Association, Denver CO

Two Day Workshop: Canine Behavior Workshop

National Animal Control Association, Annual Conference, Snowmass, CO

“Canine Aggressive Behavior”

Search and Rescue Dogs of the United States, Inc. Sixth International Symposium, Boulder, CO

“Fear Related Behavior Problems”

Bel Rea Institute of Animal Technology, Denver, CO

“Principles of Animal Behavior for Veterinary Technicians”

Humane Society of the United States, Partnerships for Compassion Conference, New Brunswick, NJ

“Veterinary/Humane Cooperation in Preventing and Solving Behavior Problems”

National Animal Control Association Training Academy, Hartford, CT

“Animal Behavior for Animal Control Officers”

Guest appearance on “Good Morning America”, ABC, New York

Topic - can you teach an old dog new tricks?

1996

Colorado State University, 57th Annual Conference for Veterinarians, Ft. Collins, CO

“Canine Aggression: I. The Veterinarians’ Role in Advising Clients,
II. The Importance of a Behavioral Diagnosis,
III. Resolution Plans”

Humane Society of the United States, Pet Expo, Las Vegas NE.

”Preventing and Solving Animal Behavior Problems”

American Humane Association, Detroit, MI

Two day workshop: Cat Behavior for Animal Care and Control
Professionals

Humane Society of the Pikes Peak Region, Colorado Springs, CO

Animal Behavior Workshop: Evaluating and Handling Animals

Salt Lake County Division of Animal Services, Salt Lake, UT

Two day workshop on Cat Behavior: Housing, Handling and
Problem Resolution

National Animal Control Association Annual Conference, Kansas City, MO

“Handling Barking Dog Complaints”

The Delta Society, Annual Conference, Phoenix, AZ

“A Behavioral Approach to Understanding, Resolving and Preventing Intraspecific
Aggressive Behavior Problems” (with Dr. Dan Estep)

Association of Pet Dog Trainers, Phoenix, AZ

“Promoting Eooperation Between Trainers and Humane Societies”
Panel Discussion with Randall Lockwood, Ph.D., Trish King, Sue Sternberg

American Association of Veterinarians for Animal Welfare,

Canine Workshop, Chicago, IL

“Don’t Beat the Dog: How Popular Training Methods Can Influence Canine Aggression”

Humane Society of Boulder Valley, In-service Staff Training

Boulder, CO

“Animal Behavior for Shelter Staff” (6 hour training)

**Colorado Association of Certified Veterinary Technicians, Annual Conference, Winter
Park, CO**

“Fears and Phobias in Companion Dogs”

Roaring Fork Kennel Club, Workshop, Glenwood Springs, CO

“Puppy Behavior and Problems”

“Understanding Aggressive Behavior”

Guest appearance on “Unsolved Mysteries”, ABC, Burbank

Topic - animal heroes - behavioral explanations for heroic acts

1997

Humane Society of the United States, Pet Expo, Orlando, FL

“Animal and People Issues in the Life Cycle of Effective Adoptions”

American Humane Association, Madison New Jersey

Two Day Workshop: Dog Behavior

American Humane Association, Boston, MA

Two Day Workshop: Cat Behavior

Delta Society, Annual Conference, Atlanta, GA

“Separation Anxiety in Service Dogs”

American Humane Association, Annual Conference. Philadelphia, PA

“Canine Aggressive Behavior”

American Association of Pet Dog Trainers, Memphis, TN

“Managing Canine Threatening Behavior in Group Classes”

Colorado Search and Rescue Board, Search and Rescue Conference Granby, CO

“Shaping Canine Behavior”

“Dog Retirement, Restarting”

1998

American Humane Association, Boston MA

Two Day Workshop: Dog Behavior

American Humane Association, Madison, NJ and Portland, OR

Two Day Workshop: Cat Behavior

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Humane Society of the United States, Pet Expo, San Diego, CA

“Animal and People Issues in the Life Cycle of Effective Adoptions”

Marin County Humane Society, Dog Training Academy, Novato, CA

“Roles for Dog Trainers in Working with Behavior Problems”
Public Lecture - “Cat Behavior”

American Veterinary Medical Association, Annual Conference, Baltimore MD

“Difficult Conversations” Discussing Euthanasia for Behavior Problems”
“How to Start in a Behavior Practice”, Panel Discussion

North American Veterinary Conference, Veterinary Technician Program, Orlando FL

“The Body Language of Dogs and Cats”
“Responding to Clients’ Questions about Animal Behavior”
“Preventing and Resolving Behavior Problems in Puppies and Kittens”
“The Litterbox Blues” (all with Dr. Dan Estep)

Association of Pet Dog Trainers, Annual Conference, Valley Forge, PA

“Implementing Counter Conditioning and Desensitization Techniques”

II Brazilian Animal Welfare Conference, Sao Paulo, Brazil

“Promoting Successful Adoptions”
“Canine Aggression Problems”

Delta Society, Seattle, WA

“Problem Situations are Learning Experiences, Not Disasters”
panel, co-presenters D. Glenn Martyn and Susan Duncan, RN

American Humane Association, Annual Conference, Anaheim CA

Dog Behavior: Fewer Bites, Barks and Botch-ups
Ask The Expert: session on animal behavior issues in animal shelters

1999

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Humane Society of the United States, Pet Expo, Orlando, FL

“Animal and People Issues in the Life Cycle of Effective Adoptions”

American Animal Hospital Association Annual Conference, Denver, CO

“Problem Management or Problem Resolution” Control vs Rehabilitation”
“The Concept of Dominance: Useful Construct or Overworked Myth”
“Medical vs. Non-Medical Management of Aggression” – Joint Panel
“Litterbox Blues”

Central Veterinary Conference, Kansas City, MO

- “ A New and Practical Problem Prevention Protocol for Dogs”
- “ A New and Practical Problem Prevention Protocol for Cats”
- “ Procedures for Providing a Continuum of Behavioral Care”
- “ Evaluating Canine Housesoiling Problems”
- “ The Use and Misuse of ‘Dominance’ in the Diagnosis and Treatment of Behavior Problems”

American Humane Association Annual Conference, Minneapolis, MN

- “The Humane Dog Training Project: Update on Guidelines for Humane Dog Training”

American Humane Association, Minneapolis, MN and Portland, OR

Two Day Workshop: Dog Behavior

American Humane Association, Denver, CO, Bellevue, WA

Two Day Workshop: Cat Behavior

Delta Society Annual Conference, Cincinnati, OH

- “Standards for Humane Training”

National Animal Control Association, Reno, NV

- “Evaluation of a Court Ordered Pet Owner Education Program”

American Humane Association, Denver, CO

- Guest lecturer in Humane Educators Workshop – “Dog Bite Prevention Programs”
- Guest lecturer in Volunteer Coordinators Workshop – “Interpreting Canine and Feline Body Postures”

Front Range Search and Rescue Dog Annual Working Conference, Boulder, CO

- “How a Knowledge of Dog Behavior Will Improve Your Training Techniques”

ARCA Brasil, Sao Paulo, Brasil

- “Behavior Problems in Dogs and Cats”

National Animal Control Association, Level I Training Academy, Albuquerque, NM

- “Principles of Dog and Cat Behavior”

2000

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Indiana Veterinary Medical Association, Indianapolis, IN

- “Principles for Preventing Behavior Problems in Dogs and Cats”
- “Education Clients about Canine Aggressive Behavior”
- “Litterboxes 101: The Cat’s Perspective” (public lecture)

“How Can I Get Him To Do What I Want: The Real Scoop On the Positive Approach to Dog Training” (public lecture)

Humane Society of the United States Animal Care Expo, Las Vegas, NV

“Cats: Understanding their Behavior and Providing for Them in a Shelter Setting”

Midwest Veterinary Conference, Columbus, OH

“Developing Network of Community Behavioral Referral Resources: How to Evaluate Dog Trainers and Non-certified Behavior Consultants”

“Making Behavioral Wellness a part of Your Practice”

“The Dilemma of Euthanasia for Behavior Problems”

“A Practical Course in Animal Learning and Why You Need It”

“Dominance in Dogs” Useful Concept or Dangerous Myth”

National Animal Control Association, Level I Training Academy, Sacramento, CA

“Principles of Dog and Cat Behavior”

National Association of Dog Obedience Instructors, Colorado Springs, CO

“Understanding and Resolving Canine Aggression Problems”

Wisconsin Federation of Humane Societies, Appleton, WI

“Quality of Life Issues in the Animal Shelter”

“The Myths and Truths About Cats and Dogs”

“Canine Aggression”

University of Pennsylvania: “New Directions in Animal Training and Restraint”

“New Guidelines for Humane Dog Training”

King County Search Dogs, Seattle, WA

Two-day workshop, lecture and hands-on training with dogs

American Humane Association, Boston, MA; Palo Alto, CA

Two Day Workshop: Cat Behavior in the Animal Shelter

American Humane Association Annual Conference, Atlanta, GA

“Canine Aggression”

“Creating A Cat Friendly Environment”

American Animal Hospital Association, Denver, CO; May and November

Two Day Workshop: “Implementing a Behavioral Wellness Program”

Animal Behavior Society

Public Lecture at Zoo Atlanta: “What Your Cat Is Really Trying To Tell You”

Association of Pet Dog Trainers, Houston, TX

“Educating Owners About Canine Aggressive Behavior:
Panel on Behavior Problems

Tufts Animal Expo, Boston, MA

“Meeting of the Minds: Panel on What’s What With Training Devices”
“Humane Training Considerations for Service Animals”
“Behavior Issues: Working with Feral Cats”
“Intervention for Service Dog Performance Problems”

2001

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Indiana Veterinary Medical Association

“Using Behavior Knowledge to Better Handle Patients in the Clinic”
“Assessing Behavioral Health”
Animal Behavior Forum for the Public:
“Five Steps To a Well-Behaved Dog”
“Basic Training Principles or a Crash Course in Animal Learning”

Greater Baltimore Veterinary Medical Association, day long –workshop

“Behavior Wellness: How to make behavior an integral part of your practice”

Midwest Veterinary Conference, Columbus, OH

“Helping Cats Co-Exist”
“Perspectives on Humane Handling and Training”
“Five Steps to Help Your Clients Have Better Behaved Dogs”

American Animal Hospital Association, Annual Conference, San Antonio, TX

“A Crash Course in Animal Learning and Ways to Apply It”
“Behavioral Handling in the Clinic”
Technician program: “Using Positive Reinforcement to Modify Puppy Behavior”
Technician program: “Creating a Kitten-Friendly Environment”

University of Tennessee School of Veterinary Medicine, Knoxville, TN

“Keeping Cats Calm, Cool and Collected in the Clinic”

H.E.R.O. of Pets, Knoxville, TN

“How To Think Like A Cat”

New England Federation of Humane Societies, Providence, RI

The Day of the Cat:

“Using Behavioral Knowledge to Better Handle Cats”

“Helping Cats Adjust to Life in the Shelter”

“Helping New Adopters”

“Resolving Feline Behavior Problems”

Metro New Jersey Veterinary Medical Association

“An Introduction to Behavior Wellness Services”

Tufts Animal Expo, Boston, MA

“Behavior Wellness”

National Association of Search and Rescue, Colorado Springs, CO

“A Crash Course In Animal Learning”

2002

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Animal Behavior Associates, Inc., Lakewood, CO

“Implementing Puppy Classes In The Veterinary Practice”

University of Illinois, 4th Annual Humane Education Seminar: Promoting the Human-Companion Animal Bond In Communities

“Behavioral Assistance Programs for Animal Shelters and Others”

Animal Care Conference, sponsored by California Veterinary Medical Association, State Humane Association of California and the California Animal Control Directors' Association, Marin Humane Society, Novato, CA

“Temperament Evaluations for Cats”

“Common Cat Behavior Problems”

“Setting up a Behavior Hotline”

Delta Society, Renton, WA, May

“Five Steps To A Better Behaved Dog”

Seminars In Japan for:

Canine Good Citizen Association, Tokyo

Animal Fanciers Club, Kurosio-shi

Osaka College of Communication Arts, Osaka

Colorado State Veterinary Medical Association/Denver Area Veterinary Medical Association, Denver, CO

Public Day: Best Behavior: Solutions to common Pet Problems

“Creating A Cat Friendly Environment”

“Can You “Bite-Proof” Your Dog?”

Colorado State Veterinary Medical Association, Keystone, CO

“Integrating Behavior Wellness Services Into the General Veterinary Practice”

Tufts Animal Expo, Boston, MA

“Helping Cats Co-Exist”

“Creating A Cat-Friendly Environment”

“Criteria For Behaviorally Healthy Dogs

Groom Expo, Hershey PA

“5 Steps To A Better Behaved Dog”

“The Boarding Kennel – Home Away From Home Or Separation Anxiety?”

“Lowering Pet Grooming Stress Through Behavior Based Handling Techniques”

“Behavior Modification Techniques For Difficult To Handle Dogs”

2003

Bel Rea Institute of Animal Technology, Denver, CO

Eight Week Elective Course on Animal Behavior

Groom Expo, Burbank CA

“Home Away From Home: Safety and behavior considerations for kennel, day care and playtime facilities”

“The Stress Free Grooming Salon: Using behavior based handling techniques to lower dogs’ stress and arousal”

“Phobic Pooches and Scardey Cats”

“Dominance In Dogs: Useful concept or dangerous myth”

“A Cat’s Eye View”

“Five Steps To Good Behavior”

Public Responsibility in Medicine and Research, San Diego, CA

Panel Discussion: “The Road To Animal Well-Being”

Professional Animal Behavior Associates, Advanced Canine Learning Seminar, Guelph, Ontario, Canada

“Owners’ Beliefs and Dogs’ Choices”

Wayside Waifs, Kansas City’s Humane Society, Kansas City, MO

2 day workshop on evaluating dogs for adoption and providing post-adoption support

Wheat Ridge Animal Hospital, Wheat Ridge, CO

Presentation to interns on feline elimination and canine aggression

St. Anthony Hospital North, Northglenn, CO

Littleton Hospital, Littleton, CO

Lakewood Community Center, Lakewood, CO

Introducing Your Dog To Your New Baby

Guest on Pets Unleashed with Marty Becker Radio Show

May 3 and May 13

St. Hubert's Dog Training School, Madison NJ

“The Behaviorally Healthy Dog and How to Have One”

“He Knows Better”

“Pets and Kids: A Match Not Always Made in Heaven”

University of Tennessee School of Veterinary Medicine, Knoxville, TN

“Keeping Cats Calm, Cool and Collected in the Clinic”

H.E.R.O. of Pets, Knoxville, TN

“Claws To The Left, Claws To The Right”

“Cats Come Clean: What your cat wants you to know about litterboxes”

“Minimizing Conflict In A Multi-Cat Family”